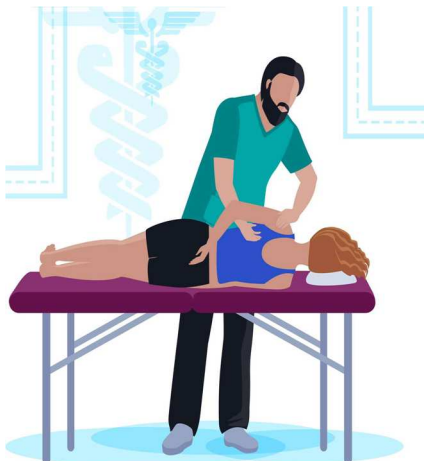


Service Charter 2024





Service charter

The Service Charter is intended to make known the activities and services made available by our Center and how to access them.

The "Charter" is also and above all the commitment to assist, with competence, professionalism and efficiency, those who turn to our Centers to offer complete information on the services provided.

We also pay great attention to the organizational aspects, convinced that we can still improve thanks to your participation and collaboration, and of those who, reading this document, want to report objective and perceived difficulties.

It will be our commitment to evaluate the suggestions received and from these to continue on our path to improve our quality levels.

Fundamental principles for the protection of the user

The activity of our Centers is carried out in compliance with the fundamental principles enshrined in the Directive of the President of the Council of Ministers of 27.01.1994 and the decree of the President of the Council of Ministers of 18.05.1995 relating to:

Equality

Everyone has the right to receive the most appropriate medical assistance and treatment, without discrimination based on sex, race, language, religion, political opinion and socio-economic conditions.

Impartiality

The behavior of the operators towards the User is inspired by criteria of objectivity, justice and impartiality.

Continuity

The Center ensures the continuity and regularity of care; in the event of irregular operation or interruption of the service, it must take measures to create the least possible inconvenience for the User.

Right of choice

Where permitted by the regulations in force, the User has the right to choose, among the subjects providing the service, the one that he believes will best meet his needs.

Participation

The Center guarantees the User the opportunity to participate in the process of providing the services through correct, clear and complete information, with the possibility of expressing their own evaluation on the quality of the services provided and to forward complaints or suggestions for improving the service.

Efficiency and effectiveness

The service is provided in such a way as to guarantee an optimal relationship between resources employed, activities carried out and results obtained.



The Artemisia Lab MR 3000 physiotherapy and kinesitherapy center presents a valid help for all people who need to follow physiotherapy or functional rehabilitation courses.

The center employs highly specialized staff: physiatrists and physiotherapists collaborate in close synergy with the main objective of taking overall responsibility for the patient.

Easily reachable from any part of the city and strategically close to the Metro underground station "A" Furio Camillo stop, the Center perfectly combines quality, practicality and convenience by offering a wide range of physiotherapy treatments both in agreement and privately.

The staff is attentive to all patient needs and strives every day to ensure quality service.

Center opening hours

Monday to Friday from 8.00 to 19.00

Days and Hours of Physical Visits

Every day by appointment

Reservations and Information

Monday to Friday from 8.00 to 19.00 tel. 06 783 593 96 - 06 783 942 05

Average waiting times for reservations

- Physiatriic medical examination: every day by appointment
- Physiotherapy therapies: 7 days

Average waiting times for reservations Public SSN

Tempi medi di attesa prenotazioni SSN

- First Physiatriic medical examination: 5/7 days
- Physiotherapy therapies: 5/7 days

Medical services



Instrumental Therapy

Tecar therapy
Magnetotherapy
Ultrasound
Tens
Infrared *
Iontophoresis
Electrostimulations *
Laser therapy Nd: YAG
(high power Laser)
Crioultrasound
Radial shock Waves

Manual Therapy

Oxygen ozone therapy
Infiltration of hyaluronic acid or cortisone
Manipulations
Massage therapy
Pompages
Lymphatic drainage
Neuromuscular taping

Kinesitherapy

Simple and complex motor re-education;*
Post-operative re-education *
Proprioceptive re-education *
Respiratory gymnastics Neuromotor re-education *
Individual postural re-education and back school
Re-education for rheumatic diseases *
Re-education of facial paralysis *
Group medical gymnastics
Physiatry *
Osteopathy

*** PERFORMANCE IN CONVENTION**

Where we are



How to reach us

List of Atac and Metropolitan lines that pass near the structure
Metro stop in Furio Camillo

Underground station A Line “Furio Camillo”

Bus lines

- 87 from P.zza Cavour to L.go Colli Albani
- 665 from Staz.ne Tuscolana to Porta S. Giovanni, passes through via De Cesare
- 628 from Maresciallo Giardino to via C. Baronio, passes through via De Cesare
- 590 from P.zza Risorgimento to Cinecittà 650 from P.zza S. Giovanni to Cinecittà
- 671 from Nervi Palazzo dello Sport to the Arch of Travertine



MR 3000 srl

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